



Quality Assurance & Performance Improvement

QAPI Rollout for Nursing Homes



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Debra Lyons

*CMS, Division of
Nursing Homes*

What is QAPI

Section 6102(c) of Affordable Care Act

- Regulation
- Program of Technical Assistance for NHs
 - Tools & resources
 - Training materials

Rollout Materials

- QAPI at a Glance
- QAPI News Brief
- Introductory Video
- CMS QAPI website: <http://go.cms.gov/Nhqapi>
- S&C Memo 13-37:
<http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/Policy-and-Memos-to-States-and-Regions.html>

QAPI at a Glance



Transforming the lives of nursing home residents through continuous attention to quality of care and quality of life



at a Glance:

A Step by Step Guide to Implementing Quality Assurance and Performance Improvement (QAPI) in Your Nursing Home




UNIVERSITY OF MINNESOTA



Quality Assurance & Performance Improvement

QAPI News Brief

VOLUME 1 / 2013



QAPI news brief

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WHAT IS QAPI?

QAPI is the merger of two complementary approaches to quality management, Quality Assurance (QA) and Performance Improvement (PI). QA and PI combine to form QAPI, a comprehensive approach to ensuring high quality care. Both involve seeking and using information, but they differ in key ways:

- QA is a process of meeting quality standards and assuring that care reaches an acceptable level. Nursing homes typically set QA thresholds to comply with regulations. They may also create standards that go beyond regulations. QA is a reactive, retrospective effort to examine why a facility failed to meet certain standards. QA activities do improve quality, but efforts frequently end once the standard is met.
- PI (also called Quality Improvement - QI) is a proactive and continuous study of processes with the intent to prevent or decrease the likelihood of problems by identifying areas of opportunity and testing new approaches to fix underlying causes of persistent/systemic problems. PI in nursing homes aims to improve processes involved in health care delivery and resident quality of life. PI can make good quality even better.

5 ELEMENTS OF QAPI

1. Design and Scope
2. Governance and Leadership
3. Feedback, Data Systems and Monitoring
4. Performance Improvement Projects (PIPS)
5. Systematic Analysis and Systemic Action


The articles in this issue introduce you to some of the important aspects of each of the 5 elements.

ELEMENT 1 - Design and Scope of QAPI in your Facility

Involving All Staff in QAPI

For successful implementation, QAPI cannot be imposed from the "top down." Rather, all levels of staff in nursing homes must be involved in planning and improving systems and processes in order to get effective results. Direct care staff have valuable and unique input which are vital to the success of performance improvement. It's easy to say all levels of staff should be involved, but harder to put into practice.

All staff must know they contribute as individuals to the big picture: the successful achievement of the resident's goals for quality of life and quality of care. Involving all levels of staff in QAPI can be challenging. "I don't have time to leave the floor" is a commonly heard sentiment from nursing assistants in response to a request to attend meetings. Organizations need to have adequate levels of staffing in order to cover the absence of a direct care staff member to attend meetings. This is even more of a challenge in homes that are facing shortages of staff.



CMS QAPI Website

<http://go.cms.gov/Nhqapi>

Centers for Medicare & Medicaid Services

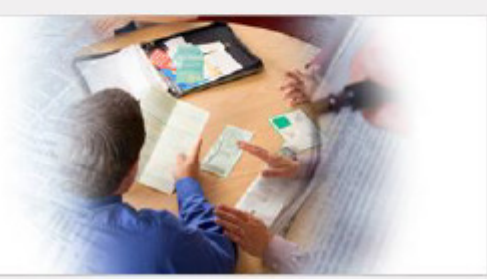
Medicare Medicaid/CHIP Medicare-Medicaid Coordination Insurance Oversight Innovation Center Regulations and Guidance Research, Statistics, Data and Systems

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QAPI

Quality Assurance & Performance Improvement

Effective QAPI programs are critical to improving the quality of life, and quality of care and services delivered in nursing homes. Please visit us often, as materials on this website will expand over time.



QAPI Tools & Resources

[Tools](#)
[Resources](#)

Newsbrief

Volume 1

Learn More

[QAPI Description and Background](#)
[Stakeholder Engagement](#)

Featured Video

[View More Videos](#)

YouTube requires JavaScript to view videos. You will need the latest version of [Adobe Flash Player](#) to watch the video.



Aligning QAPI and Advancing Excellence

QAPI represents a shift to addressing the underlying system
versus



Aligning QAPI and Advancing Excellence

AE Goals:

Consistent Assignment; Hospitalizations; Person Centered Care; Staff Stability;

Infections; Medications; Mobility; Pain; Pressure Ulcers

Tools & Resources that assist NHs establish systems and use data effectively



Questions????

“Transforming the lives of nursing home residents through continuous attention to quality of care and quality of life”

