



Technical Assistance Webinar

Staff Stability – Learn to manage your resources and improve staff retention! September 25, 2008 2:00 p.m. Eastern Time

Topic

Staff Stability – A How-To Webinar that describes the many variables that affect staff recruitment, retention and attendance. Learn a variety of interventions and best management practices to help you manage your staff to improve care to your residents!

Faculty

Barbara Frank, David Farrell, Scott West, Steve Levenson, Doug Motter, Marguerite McLaughlin and others!

When

Thursday, September 25th, 2008, 2:00 – 3:30 p.m. Eastern Time (Call-in begins at 1:45 p.m. E.T.)

Who

Directors of Nursing, Human Resource Staff, Administrators.

Where

Bring a cup of coffee or soda to your nursing home's conference room. You can use a telephone line and follow along with handouts, or you can follow along on your computer.

Registration

Go to <http://www.directeventreg.com/registration/event/59248147> by September 23rd, 2008 to register for the teleconference. You may also call (888) 869-1189 and tell the operator that you want to register for Conference ID #59248147. After you register, you will receive three separate numbers that you will need to access the call. These include the call-in number, the direct event pass code for the conference and your registration ID. ***Please keep these in a safe place until the day of the teleconference!***

Handouts

The Power Point presentation will be posted on www.nhqualitycampaign.org by September 15th, 2008. You will be able to download the presentation and follow along with the speakers. There will also be other information to download and read on Staff Stability that you may find helpful.

On the Day of the Teleconference

On the day of the teleconference, starting at 1:45 p.m. Eastern Time, call the number given to you when you registered and enter the direct event pass code and your registration ID. You will be connected to the conference. To view the Power Point Presentation online, go to <http://www.idtconnect.com/dataconb.asp>, sign-in as a participant with the Conference ID (2025089407), and enter your name.

CEUs are not available for this webinar.

Please contact _____ at your LANE for additional information.